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Understanding Prior Authorization

An important topic that many members find confusing is prior authorization. For this reason, we have answered many common questions on this topic in the March edition of *Health Net Member Basics* to be sent to members tomorrow. These questions include:

- What is prior authorization and why is it necessary?
- What procedures and/or prescriptions require prior authorization?
- Who is responsible for obtaining prior authorization?
- How long does the prior authorization process take?
- What can I do if my prior authorization request is not approved?

[Click here](#) to view the March edition of Health Net Member Basics.

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